

# SupplyMe Triple Guarantee

**SupplyMe proudly offers a full warranty on all Inkworks compatible inks and toners.**

Our warranty covers the cartridge, the cartridge performance and the printer.

As part of the SupplyMe Warranty, SupplyMe will provide a full refund or replace the SupplyMe remanufactured or compatible cartridge free of charge.

In the event that an Inkworks remanufactured or compatible cartridge damages a printer, SupplyMe will fix the printer at no charge or replace the printer with an equivalent machine and with minimal down time for the customer.

***As a condition of the warranty, SupplyMe simply requires:***

## **PRINTER WARRANTY**

1. That all technical and warranty issues contact SupplyMe on 0800 080 4657 in the first instance.

## **CARTRIDGE WARRANTY**

1. That all technical and warranty issues contact SupplyMe on 0800 080 4657 in the first instance.
2. That the cartridge is used in accordance with the printer manufacturer's operating instructions for use in respective equipment. Under these conditions it will not cause damage, abnormal wear or deterioration to any printer designed to use a cartridge of that type.
3. That at least 20% of the toner or ink is remaining.
4. That the cartridges have not expired or were not purchased more than 12 months ago.

If you have a printer or cartridge problem phone SupplyMe straight away, as most problems can be corrected over the phone.

If the problem requires a technician to service the printer SupplyMe will arrange this quickly.

Original cartridges are covered by the original manufacturer's warranty. Contact SupplyMe on 0800 080 4657 in the first instance.



**WHAT YOU NEED, WHEN YOU NEED IT.**